

## Patron Behavior Policy

Recognizing the need to maintain a safe, comfortable environment, Crafton Public Library establishes the following Patron Behavior Policy.

- Disruptive behavior is not allowed. This includes but is not limited to excessive noise and other disturbances such as unreasonably loud conversation, cell phone use, or music which is disturbing to others, separate from an authorized Library program, running and jumping, throwing objects, pushing and shoving, injury to patrons or staff, damage to Library property, abusive language and behavior, misuse of Library restrooms, entering “staff only” areas without permission of Library staff, sleeping, or any other behavior that, in the view of Library staff, interferes with the legitimate use of the Library and its resources.
- Shoes and shirt must be worn at all times.
- No animals or pets are permitted in the Library with the exception of assistance animals or animals visiting for authorized Library programs.
- Children ages eight (8) and under must be within eyesight of a responsible caregiver at all times. See Minor Monitoring Policy.
- Solicitation is not permitted on Library property.
- Smoking of any kind is prohibited. This includes but is not limited to tobacco products, electronic cigarettes, and vaping devices.
- Possessing, consuming, or being under the influence of illegal drugs or alcohol is strictly prohibited.

Failure to comply with this policy and the Library’s established rules, regulations, and procedures will result in: (1) an initial warning and request to rectify behavior; (2) a second warning and notice that a third warning will result in removal from the Library; (3) removal from the Library for the day, another specified period of time, or permanently.

If, in the view of Library staff, an individual’s behavior is unmanageable, abusive, threatening, or illegal, the police will be called immediately.